

Useful External Links

The 2010 HAP Standard in Accountability and Quality Management

<http://www.hapinternational.org/pool/files/2010-hap-standard-in-accountability.pdf>

The HAP standard sets some guidance for organisations intending to comply with the HAP Principles of Accountability. The resource is also a means to assess organisations against recognised benchmarks of accountability and quality management and to improve its practice.

The Sphere Humanitarian Charter and Minimum Standards in Humanitarian Response

<http://www.sphereproject.org/handbook/>

The SPHERE Project's core standards describe conditions that must be achieved in any humanitarian response in order for disaster-affected populations to survive and recover in stable conditions and with dignity. The inclusion of affected populations in the consultative process lies at the heart of Sphere's philosophy.

Sphere Quality and Accountability Best Practices Guidelines

<http://www.sphereproject.org/resources/>

A set of materials to be used in training workshops or as an introduction to the range of quality and accountability initiatives for humanitarian response. The materials enable participants to understand the approach to quality and accountability of 8 main Accountability initiatives (such as HAP, ALNAP or the Sphere project).

People In Aid's Code of Good Practice

<http://www.peopleinaid.org/code/>

The Code of Good Practice is a management tool that helps humanitarian aid and development agencies enhance the quality and accountability of their human resources management.

The Joint Standards Initiative: Humanitarian Standards for Aid Workers

<http://www.jointstandards.org/>

The Initiative aims at supporting the humanitarian system in providing accountable programming that meets accepted standards of quality, both in the immediate humanitarian response, and in the development and implementation of organisational and operational strategies for short and long-term recovery and the prevention of future crises.

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The Interim Guide to the 2010 HAP Standard in Accountability and Quality Management

<http://www.hapinternational.org/pool/files/interim-guide-to-the-2010-hap-standard.pdf>

According to international standards, guidelines and principles of continual improvement, the HAP 2007 Standard underwent an extensive revision process. The review reflects learning of applying the Standard and accountability practice since 2007. A more comprehensive guide to the HAP 2010 Standard is forthcoming.

ALNAP's Evaluating Humanitarian Action

www.alnap.org/resources/guides/evaluation/ehadac.aspx

This guide was developed after discussions within the evaluation community about how to strengthen evaluation of humanitarian practice, and how to foster more effective use of the Development Assistance Committee (DAC) evaluation criteria. The objective of this guide is to provide practical support on how to use the DAC criteria in Evaluation of Humanitarian Action (EHA). It draws on good-practice material on evaluation and on EHA, including other guides, handbooks and manuals.

The ECB Project's Good Enough Guide

<http://www.ecbproject.org/the-good-enough-guide/the-good-enough-guide>

In this guide, accountability means making sure that the women, men, and children affected by an emergency are involved in planning, implementing, and judging the response to their emergency. This helps ensure that a project will have the impact they want to see. The *Good Enough Guide* was developed by the Emergency Capacity Building Project (ECB). The ECB is a collaborative effort by CARE International, Catholic Relief Services, the IRC, Mercy Corps, Oxfam GB, Save the Children, and World Vision International.

Infoasaid; Improving communication with disaster affected communities

<http://infoasaid.org/>

Infoasaid's goal is to improve the quality of humanitarian assistance through enhanced information exchange between crisis-affected populations and aid agencies. Infoasaid develop preparedness tools to help aid agencies communicate better in an emergency; deploy teams to the field to support partners in delivering communications responses; work on advocacy at system and organization level; and research to promote learning and strengthen the evidence base in this sector.

The CDAC (Communicating with Disaster Affected Communities) Network

www.cdacnetwork.org/

The CDAC Network advocates for changed priorities - and hence capabilities - in the humanitarian system, aiming towards a two-way communication among individuals, organisations and inter-agency processes, becoming a predictable and consistent element of preparedness and humanitarian response efforts. The CDAC Network strengthens the capacity of practitioners and managers so that they know how to place two-way communication at the heart of preparedness and response, thereby changing operational practice.

Livestock Emergency Guidelines and Standards

<http://www.livestock-emergency.net/>

The Livestock Emergency Guidelines and Standards (LEGS) provide a set of international guidelines and standards for the design, implementation and assessment of livestock interventions to assist people affected by humanitarian crises. LEGS aims to improve the quality of emergency response by increasing the appropriateness, timeliness and feasibility of livelihoods-based interventions

FAO participation website

<http://www.fao.org/Participation/>

The Participation website (inactive since) brings together a broad cross-section of stakeholders interested in participatory approaches and methods in support of sustainable rural livelihoods and food security, including a broad selection of cases studies and other resources.